

**FACTS** **WHAT DOES ROUNDPOINT DO WITH YOUR PERSONAL INFORMATION?**

**Why?**

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some, but not all, sharing. Federal Law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

**What?**

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and income
- Account balance and transaction history
- Credit history and employment information

**How?**

All financial companies need to share customers’ personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers’ personal information; the reasons RoundPoint chooses to share; and whether you can limit this sharing.



Reasons we can share your personal information	Does RoundPoint share?	Can you limit sharing?
<b>For our everyday business purposes</b> – such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
<b>For our marketing purposes</b> – to offer our products and services to you	Yes	No
<b>For joint marketing with other financial companies</b>	Yes	No
<b>For our affiliates’ everyday business purposes</b> – information about your transactions and experiences	Yes	No
<b>For our affiliates’ everyday business purposes</b> – information about your creditworthiness	Yes	Yes
<b>For our affiliates to market to you</b>	Yes	Yes
<b>For nonaffiliates to market to you</b>	Yes	Yes

**To limit our sharing**

- Call 877-426-8805
- Mail the form below to the address shown or email it to [servicinghelp@roundpointmortgage.com](mailto:servicinghelp@roundpointmortgage.com)

**Please Note:**  
If you are a *new customer*, we can begin sharing your information thirty (30) days from the date we sent this notice. When you are *no longer* our customer, we continue to share your information as described in this notice. However, you can contact us at any time to limit our sharing.

**Questions?** Call 877-426-8805 or visit <https://www.rpmservicing.com/privacy/> for more information or to obtain a copy of our privacy policy.



**Mail-in Form**

If you have a joint account, your choice(s) will apply to everyone on your account unless you mark below. <input type="checkbox"/> Apply my choices only to me	Mark any/all you want to permit: <input type="checkbox"/> Yes, share my personal information about my creditworthiness with your affiliates for their everyday business purposes. <input type="checkbox"/> Yes, share my personal information with your affiliates so that they may market to me. <input type="checkbox"/> Yes, share my personal information with nonaffiliates to market their products and services to me.		<b>Mail To:</b> RoundPoint Mortgage Servicing Corporation Attn: Correspondence P.O. Box 19409 Charlotte, NC 28219-9409
	<b>Name</b>		
	<b>Address</b>		
	<b>City, State, Zip</b>		
	<b>Account #</b>		

## Who we are

**Who is providing this notice?** RoundPoint Mortgage Servicing Corporation and RoundPoint Mortgage Solutions, LLC

## What we do

**How does RoundPoint protect my personal information?** To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.

**How does RoundPoint collect my personal information?** We collect your personal information, for example, when you:

- Pay your bills or provide account information
- Apply for a loan or insurance
- Give us your employment information or income information

We also collect your personal information from others, such as credit bureaus, affiliates or other companies.

**Why can't I limit all sharing?** Federal law gives you the right to limit only:

- Sharing for affiliates' everyday business purposes—information about your creditworthiness
- Affiliates from using your information to market to you
- Sharing for nonaffiliates to market to you

State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law

**What happens when I limit sharing for an account I hold jointly with someone else?** Your choices will apply to everyone on your account – unless you tell us otherwise.

## Definitions

**Affiliates** Companies related by common ownership or control. They can be financial and non-financial companies.

- *Our affiliates include RoundPoint Mortgage Servicing Corporation and RoundPoint Mortgage Solutions, LLC or companies with RoundPoint in their name.*

**Nonaffiliates** Companies not related by common ownership or control. They can be financial and nonfinancial companies.

- *Nonaffiliates we share with can include mortgage companies, insurance companies, securities firms, financial advisors, tax preparers, retailers, direct marketing companies and nonprofit organizations.*

**Joint marketing** A formal agreement between nonaffiliated financial companies that together market financial products or services to you.

- *Our marketing partners include insurance and other financial companies.*

## Other Important Information

**Vermont Residents Only:** We will not disclose information about your creditworthiness to our affiliates and we will not disclose your personal information, financial information, credit report or health information to nonaffiliated third parties to market to you, other than as permitted by Vermont law, unless you authorize us to make those disclosures.

**Nevada Residents Only:** This notice is provided pursuant to state law to explain that if you prefer not to receive marketing calls from us, you may be placed on our internal Do Not Call list by calling us at 877-426-8805, writing us at RoundPoint Mortgage Servicing Corporation, P.O. Box 19409 Charlotte, NC 28219-9409, or emailing us at [servicinghelp@roundpointmortgage.com](mailto:servicinghelp@roundpointmortgage.com). To obtain more information, contact us or the Nevada Attorney General's Bureau of Consumer Protection, 555 E. Washington Street, Suite 3900, Las Vegas, NV 89101. Phone: 702-486-3132. Email: [BCPINFO@ag.state.nv.us](mailto:BCPINFO@ag.state.nv.us).

**California Residents Only:** In accordance with California law, we will not share information we collect about you with companies outside of RoundPoint, unless the law allows. For example, we may share information with your consent, to service your accounts, or to provide rewards or benefits you are entitled to. We will limit sharing among our companies to the extent required by California law.

**Texas Residents Only:** For questions or complaints, contact RoundPoint at 877-426-8805. The Office of Consumer Credit Commissioner (OCCC) is a state agency and it enforces certain laws that apply to your contract. If a complaint or question cannot be resolved by contacting RoundPoint, you can contact the OCCC to file a complaint or ask a general credit-related question at 2601 N. Lamar Blvd., Austin, Texas 78705. Phone: 800-538-1579. Fax: 512-936-7610. Website: [occc.texas.gov](http://occc.texas.gov). E-mail: [consumer.complaints@occc.texas.gov](mailto:consumer.complaints@occc.texas.gov).

**For Insurance Customers in AZ, CA, CT, GA, IL, ME, MA, MN, MT, NV, NC, OH, OR and VA Only:** You may contact us at 877-426-8805 to learn the information we have about you relating to an insurance transaction. You may receive a copy of the information for a reasonable fee. You may also request to correct, amend or delete your information.